Equipment Acquisition and Service Agreement: The Procurement Perspective

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Lab Equipment Procurement

Lab equipment procurement models:

- Buying
- Leasing
- Renting

Factors to consider

- Need for maintenance services
- Tenure of equipment usage
- Frequency of usage
- Necessity to upgrade equipment
- Cost



A "one size fits all" strategy is not suggested for choosing the procurement model



What makes equipment procurement unique?

- Installation,
- Users' training
- Service maintenance and warranty

Before procurement, do you have answers?

- Is the approved budget in the work plan sufficient to finance the procurement?
- Is the equipment on the national /country-approved list?
- Is the strategic document of deployment available?



The Process

- Do you have the instrument deployment plan if the request is for new locations?
- Do you know the current estimated diagnostic capability?
- Is your selection appropriate based on instrument capacity vs diagnostic demand?
- Are infrastructure needs in place before equipment delivery?
- Has the additional cost of reagents, staff training, maintenance been considered?
- After the warranty expires, will the required Preventive Maintenance Service (Extended Warranty) elapse?



The Process

- Is there a local Authorized Manufacturer Distributor available in-country to service the equipment?
- Do you have a Maintenance Service Agreement (MSA) in place for similar equipment you have on hand?
- Do you have appropriate storage requirements (conditions and capacity) for reagents?

If the answers are YES, then:

- ✓ Submit the procurement request to the procurement unit for the RFQ/RFP.
- Evaluate the quotes/proposals that are within the approved budget.
- \checkmark Oversee a seamless equipment delivery.

RFP Requirements A well-developed RFP requires due diligence.

- Due Diligence Level I:
 - Price
 - Equipment service contract
 - Duration of the manufacturer's warranty
 - Availability of parts and consumables
 - Technical support
 - System updates

RFP Requirements

Due Diligence Level 2 – Equipment Maintenance: Working with

- In-house teams
- Third-party service providers
- Original equipment manufacturers
- Multiservice providers.

Due Diligence Level 3 –

Information Gathering on Potential Suppliers:

- Financial viability
- Track record of previous performance on similar job, where available,

Procurement Challenges

• Developing the specifications



- Sole sourced requires more efforts to justify the procurement.
- Procuring based on DDP (Delivered Duty Paid)
 - Shipping cost depends largely on what the vendor quotes with no alternative.
- Coordinating delivery (Vendor wants payment)
 - Infrastructure requirements have not been completed at the site.